# **RASRT Roundtable Business Meeting**

## May 19, 2023

The ULA Reference and Adult Services Round Table business meeting occurred during the ULA Annual Conference in Layton Utah at the Davis Conference Center in Stratus 6 on Friday, May 19, 2023 at 8:00am.

#### Attendees:

Deanna Simonis (Chair) – Salt Lake County Library System
Donnae Tidwell (Vice-Chair) – Salt Lake City Public Library
Charlene Brewer – Southern Utah University
Dana Brosnahan – Wasatch County
Mary Chapman – BYU Library
Cynthia Lopez – Manti Public Library
Vern Waters – Salt Lake County Library System

### Introductions:

Deanna Simonis (Chair)
Donnae Tidwell (Vice-Chair)

#### **Elections:**

Secretary: Mary Chapman

## **Discussion:**

- 1. What topics should RASRT focus on for 2023-2024?
  - **a.** Results from a survey sent 5 years ago?:
    - 1. Homelessness
    - 2. Refugees
    - 3. Enhancing Customer Experience
    - 4. Mentorship
    - 5. Disaster Planning
    - 6. Reference Interview
    - 7. Programming/Outreach
    - 8. More digital inclusion
    - 9. Inclusivity (IDEA)
  - **b.** May want to send out a new survey to get current scan of topic interests
  - **c.** Some ideas floated in the meeting:
    - Training library workers in rural areas or where there is big staff turnover
    - Mentoring library staff
    - Perhaps focus on some broader issues that are common among many library types, for example adult services; dealing with challenging patrons; common services and policies

- Open, accessible resources (liked the session about free business resources)
- 2. How should instruction be delivered?
  - a. Possibilities
    - Workshops/speakers at conference
    - Instructional webinars
    - Networking/Social events (virtual or in person?)
    - Other
  - b. Ask on survey?
- 3. Next steps
  - a. Comprehensive survey
  - b. Casual social event at Fall Workshop
  - c. Setting up a talk/webinar
  - d. Posting to ULA Website RASRT Page (<a href="https://ula.org/organization/round-tables/reference-and-adult-services-round-table-rasrt/">https://ula.org/organization/round-tables/reference-and-adult-services-round-table-rasrt/</a>)
  - e. Send out email soliciting articles, online training opportunities, etc. we can post to RASRT page