

Meeting Minutes Utah Library Association Reference and Adult Services Round Table

Thursday, November 9, 2:00pm

Held in the West Jordan Library Park View Rooms

West Jordan Library, 8030 South 1825 West, West Jordan, Utah 84088

Attending

Chair Leslie Schow (SL County), Cherie Willis (Salt Lake City), and Secretary Nia Thimakis (SL County), Dan Berbube (SL County), Linda Gee (SL County).

The meeting was called to order and minutes from Thursday, August 31 were approved.

Elections

Cheryl Lone Bear, from the Ute Indian Tribe, Venita K. Taveapont Memorial Library, volunteered for and was elected as Vice-chair. Nia Thimakis announced she would be moving to Maryland in December and will be unable to complete her term as secretary.

Survey Results

What type of continuing education/networking opportunities would you like to see offered by RASRT?

- Live workshops/speakers (outside of ULA conferences) 45.45%
- Instructional webinars 90.91%
- Networking/social events 36.36%
- Articles 45.45%
- Only ULA workshops 22.73%
- Other (please list) no comments

At our last meeting we brainstormed topics for workshops, webinars, and conference sessions. What would you like to see offered?

- Homelessness—homeless rights, organizational options, working with the homeless, connecting the homeless with resources, possible partnerships with organizations such as Volunteers of America (VOA) 59.09%
- Refugees—refugee experience, roadblocks to library participation, connecting refugees with vital resources 40.91%
- Train the Trainer—building a technology program in your library 63.64%
- Disaster Planning—Earthquake preparedness, handling collections damaged by flood, etc. 45.45%
- Active Shooter 27.27%
- Reference Interviewing 50.50%
- Enhancing Customer Experience 77.27%
- Librarian Mentor Presentation 22.73%
- Other suggestions (*this one is open-ended*) no comments

Every session, workshop, and webinar needs a facilitator/trainer/presenter. Who can you suggest (yourself or someone else)? Please list the topic as well as the presenter.

- The IRC (International Rescue Committee) and CCS (Catholic Community Services) might have individuals who could come speak to explain the refugee process and situation.
- Maybe we could have a discussion among our members concerning how our libraries are addressing the homeless issues as well as having a speaker from the one of the government agencies who work with the homeless.
- The University of Utah (Randy Silverman) and I'm sure the amazing resources at BYU might have experts to speak on disaster preparedness and recovery.

Observations about the survey:

- Most people would prefer continuing education through instructional webinars
- The most popular topics were
 - Enhancing customer experience
 - Training the trainer
 - Homelessness

Where do we go from here?

It was suggested that we might explore the possibility of using the RASRT webpage to link to free webinars produced by other organizations (where copyright allows).

Cherie Willis offered to contact VOA about presenting a webinar on helping the homeless.

Crystal Hanley (SL County) and Patrick Hoecherl (Salt Lake City) were suggested as possible presenters for a "Train the Trainer" program.

Next meeting

Thursday, February 15 @ 2:00 pm @ West Jordan Library. A telephone option will be available.